

OPERATIONS AND SUPPLY CHAIN MANAGEMENT, CERTIFICATE

A certificate in Operations and Supply Chain Management will prepare students with core skills in the areas of process design and continuous improvement, quality management, forecasting and demand management, capacity planning, inventory management, global sourcing, supplier management, supply chain risk management, and project management, among others. It is expected that students graduating with a certificate in Operations and Supply Chain Management will have strong career opportunities. Successful completion of the certificate will enable students to pursue careers in a number of sectors including but not limited to manufacturing, technology, retailing, healthcare, supply chain and logistics services, consulting, financial services, and non-profits.

Learning Outcomes

1. To gain an understanding of the concepts and tools needed for the design, management, and improvement of operations and business processes in individual organizations.
2. To gain an understanding of global sourcing strategies.
3. To gain an understanding of various supply chain management strategies and techniques.
4. To manage and improve operational processes.
5. To gain experience applying supply chain and operations management knowledge and skills to real world organizations.